WARRANTY INFORMATION

sohoConcept offers a 2 year warranty for chairs, stools and tables. Sectionals, sofas and armchairs have 1 year factory warranty. The warranty on certain products can increase up to 3 years depending on the structure of the model (ex. Sled base or wood stretcher base).

sohoConcept upholstery and slipcover coverage will vary for each fabric grade as follows: Camira Era/Blazer is covered for ten (10) years, PPM is covered for five (5) years and PU Leatherette /all other Fabric 1 Materials are covered for one (1) year. This coverage applies to the upholstery and slipcover of each piece and does not include the frame of the product. sohoConcept framework and structures are guaranteed free of factory defects for a period of one (1) year.

sohoConcept's limited warranty does not cover any damages incurred during transportation and/or by mishandling.

Please note that claims should be made within a reasonable time delay ex. 24 to 48 hours after receipt. All return items must be in its original box and packaging.

Warranty on the fabric varies depending on the material but is covered for normal use only. COM fabrics are not covered by sohoConcept.

ARISING FROM STATUTE TRADE USAGE, COURSE, COURSE OF DEALING, COURSE OF PERFORMANCE.
PURCHASER SHALL NOT OFFER .
TO ITS CUSTOMERS ANY WARRANTY FOR THE PRODUCTS OTHER THAN THE WARRANTY ABOVE.